

Order Form

Order No. **DAS020802472** Date **08/05/2002**

Type of Service **PUC - SMART PHONE TYPE OF SERVICE** Account **N - New Account**

Item	Description	Quantity	Unit Price	Total Price	Start Date	End Date
1	Smart Phone	1	16.46	16.46	08/02/2002	08/05/2002
2	Service	1	12.27 PM	12.27 PM	08/08/2002	08/08/2002 10:42
3	Service	1	08/14/2002	08/14/2002 00:00	08/14/2002	08/14/2002 00:00

Customer Name **TRS Admin** Phone No. **(847) 808-0288 Ext 104**

Company Name **DATA NET SYSTEMS** Phone No. **(708) 599-7552**

Address **11835055283** City **4** State **N/A - Not Available**

Contact Person **(847) 808-0288** Contact Title **Completed**

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ICC CPD Order Form

Case No. **DAS0020802471** **MCPD**

Type of Service **PUC - SMART PHONE TYPE OF SERVICE** **N - New Account**

Date of Service **08/02/2002 16:37** **08/02/2002**

Time of Service **12:27 PM** **08/02/2002 00:00**

Service Date **08/08/2002** **08/08/2002 00:00**

Officer Name **TRS Admin**

Phone No. **(847) 808-0288 Ext 104** Fax No.

Business Name **DATANET SYSTEMS** **(815) 725-9143** **8157259143**

Service No. **(847) 808-0288**

Service Status **N/A - Not Available** **Completed**

Service Count **2**

z3 EPD Order Form

Order No. Order Type

Type of Service Add-on

Date Rec'd Date Ship

Date In Date Out

Date In Date Out

Name Phone No.

Phone No. Fax No.

Company

Address

City

State

Zip

Country

Comments

Completed

Attachment 15

Data Request Response

Docket No. 03-0593

BC SM 2.11 Provide the Company's documentation of any process or performance complaints regarding SBC Illinois' hot cut procedures and any internal analysis of potential improvements to the hot cut process Illinois currently uses.

Response: Edward F. Kilb Edited Log of meetings and phone conversations regarding Data Net Systems, L.L.C. Cut-Over process

2003

02/21/03 Had a conference call with LeeAnne, Jennifer Said Customer Service Manager and her boss Janet Cousin Regional Service Manager about the one order process. SBC has some problems making this work and wants to go back to the losing CLEC issuing D orders for the loop. If we want to issue the D order for the losing CLEC we would need an LOA from them and SBC would have to modify their systems to accept the ACNA and OCN. I asked them to provide me with the LOA they would find acceptable since my understanding is that this is done in the line sharing world. Also I advised them that we do not want a D order issued by Mpower or us if SBC retail does not have to issue one.

Data Net Systems, L.L.C.

**Prepared by: Edward F. Kilb
Vice President - Operations**

Cookie Seller

From: McFarland, Karen [kmcfarland@mpowercom.com]
Sent: Thursday, June 26, 2003 10:24 AM
To: Ed Kilb; 'WEINSTEIN, PAUL D (AIT)'
Cc: Robert O'Brien; SAID, JENNIFER M (SWBT); McFarland, Karen; Marty Segal; Michael W. Ward; Peggy Beata (E-mail); LeeAnne Genc; Wilson, Pat; 'Jennifer Jones'; Carter, Debbie
Subject: RE: Mpower to Datanet

All,

The way this works and has in the past is Datanet sends their orders to SBC to port the TN's, SBC sends the LSR to Mpower and we provide the Foc date, once the port of the TN is complete we (Mpower) will send our order to disconnect our ckts via LSRWEB there would not be any reason to relate the orders or provide the winner with our D order when all that is occurring is a port of TN's. Now if this was to be worked as a project as I am under the impression was to occur, that process has been Datanet provide the TN's to SBC, Mpower receives a spreadsheet with the TN's and if in fact SBC wanted to confirm ckts and addresses we provide that on the FOC when sent back this allows for up to 50 lines per day to be processed.

Thank You
Karen

Karen McFarland
Manager - Centralized Operation
702-310-7060
kmcfarland@mpowercom.com

-----Original Message-----

From: Ed Kilb [mailto:EdKilb@dnsys.com]
Sent: Thursday, June 26, 2003 8:15 AM
To: 'WEINSTEIN, PAUL D (AIT)'
Cc: Robert O'Brien; SAID, JENNIFER M (SWBT); Karen McFarland (E-mail); Marty Segal; Michael W. Ward; Peggy Beata (E-mail); LeeAnne Genc; Patrick Wilson (E-mail)
Subject: RE: Mpower to Datanet
Importance: High

Paul,

As you mentioned in your voice mail of 7:16 AM today, the project team should be making a ruling on this today. I will wait to hear what they have to say. What your LSC contact outlined is the process that Mpower insists doesn't work. Mpower tells me that it is nearly impossible to coordinate the "Related Orders" (N order by DNS and D order by Mpower) because of service order processing restrictions in your Order Systems. Karen has told me that the type of conversion we want to do should have a project status and Mpower has done this before in other SBC areas. The process outlined by Karen McFarland sounds agreeable to us, and I still suspect is similar or the same as the one order process SBC endorsed for winning back lines from facility based CLECs.

This issue must be resolved and I keep hearing that everyone wants to make it work. We need a conference call with all parties and close this out.

-----Original Message-----

From: WEINSTEIN, PAUL D (AIT) [mailto:pw2841@sbc.com]
Sent: Thursday, June 26, 2003 8:30 AM
To: Ed Kilb (EdKilb@dnsys.com)
Cc: 'Robert O'Brien'; SAID, JENNIFER M (SWBT); WEINSTEIN, PAUL D (AIT)
Subject: Mpower to Datanet

Hi Ed,

Okay, I checked with my source in the LSC as I wanted you to have representation and I wanted you to be able to move these orders. Here was his take on who should do what with regard to the migration of lines from Mpower to Datanet. Mpower owes you some items, so you will need to work in concert with them but follow this and all should go well. Jennifer, will you assist Ed along these lines???

Basically, the winner writes the N order and the loser writes the D order. The loser provides the winner with the D order pon number so that the orders can be matched up. The 2 CLEC's have to talk to each other and provide some basic info. MPower would be providing the circuit ID on the D order.